

Müpa Budapest Ice Rink

Rules and Regulations

1. By purchasing the ticket and using the services, visitors to the Müpa Budapest Ice Rink accept the rules and regulations and the security policy of the Müpa Budapest Ice Rink, and acknowledge that should they violate these, ice rink supervisors may order them to leave the premises.
2. Prior to purchasing their ticket, visitors have the opportunity to view the ice rink from the outside through the fence, and as such Müpa Budapest shall accept no complaints regarding the quality of the ice rink after ticket purchase and no tickets shall be refunded.
3. All visitors use the Müpa Budapest Ice Rink at their own risk. The ice rink may only be used wearing ice-skates, and entrance to the rink wearing shoes is strictly prohibited.
4. The Canadian-Hungarian Ice Hockey Club (KMH Budapest), as the operator of the ice rink, shall do everything in its power to ensure the safe and secure operation of the Müpa Budapest Ice Rink, but shall undertake no liability for damages arising from potential irresponsible conduct (e.g. playing tag) by visitors.
5. For their own safety, visitors must skate in the direction of traffic set out by the organisers, and must not endanger the physical safety of other skaters.
6. In the case of any accidents, please notify the ice rink supervisors without delay.
7. Visitors of the Müpa Budapest Ice Rink may only enter the ice rink with a valid wristband, and must leave the ice rink upon the expiration of the ticket. The period of validity of the wristband purchased may not be exceeded. Müpa Budapest does not exchange or refund wristbands.
8. The wristbands entitling to entry may only be purchased at the on-site ticket office of the Müpa Budapest Ice Rink, or visitors can request a single free of charge wristband by presenting a valid ticket to a Müpa Budapest performance or event or a valid ticket to the Ludwig Museum. Prior to entry to the ice rink, the wristband must be presented to the ice rink supervisor for verification. The wristband is valid for the given 105 minute period. Skating may be interrupted during this period, but upon re-entry to the ice rink, the wristband must be presented to the ice rink supervisor once again.
9. The opening hours and ticket purchase options of the Müpa Budapest Ice Rink are displayed on the sign at the Müpa Budapest Ice Rink on-site ticket office or on the www.mupa.hu website. No advance purchases are possible within opening hours. Group visits are subject to advance registration and may be realised outside of opening hours. (Please inquire on the csip@mupa.hu email address). The ticket (wristband) only entitles to the use of the ice rink. Skate rentals and the services of the Ice Bistro are subject to additional and separate charges.

10. Children under the age of 8 may only enter the ice rink when accompanied by an adult.
11. By purchasing the entry ticket (wristband), visitors of the Müpa Budapest Ice Rink accept that Müpa Budapest or any third persons authorised by it can take photographs or make audio and video recordings of the events on the ice rink or its direct vicinity, which recordings may feature the visitors, who shall have no claims in relation to such recordings against the directors or those making the recordings or the authorised users of such recordings.
12. Smoking on the premises is only allowed in specially designated smoking areas. The Ice Bistro does not serve alcohol to any visitors under the age of 18. Entering the ice rink with food or drinks is strictly prohibited and dangerous.
13. Littering on the premises, or damaging the ice rink or its equipment is strictly prohibited. Malicious wilful damage on the premises shall lead to criminal charges and financial liability.
14. Visitors under the influence of alcohol or drugs - exhibiting conduct that is dangerous or offensive to other visitors - shall be expelled without delay even if holding a valid ticket, and in such cases the price of the ticket shall not be refunded.
15. Only foods and drinks purchased at the Ice Bistro or Ice Bars may be consumed on the premises of the Müpa Budapest Ice Rink.
16. It is strictly prohibited to bring to the premises any drinks, bottles, knives, weapons or any objects deemed by the organisers as dangerous.
17. A maximum of 80 people can use the ice rink at any given time, and once the maximum number of people has been reached, no more guests will be allowed to enter the ice rink.
18. Please pay attention to your valuables on the premises of the Müpa Budapest Ice Rink. Müpa Budapest shall not be liable for the loss or theft of any valuables kept outside of the cloakroom. Please hand over any objects found on the premises to the ice rink supervisors without delay, who will deposit these at the ticket office after checking. Unattended packages and bags will be removed without warning.
19. The maintenance of the ice is conducted during the day, depending on the state of the ice and weather conditions. During such maintenance, only the operating staff may be on the ice. Maintenance is scheduled every two hours and takes 15 minutes, and visitors using the ice rink are advised of this fact in advance upon purchasing their ticket.