

MÜPA ICE RINK RULES AND REGULATIONS

Welcome to Müpa Ice Rink

1. You may only enter the ice rink with a valid wristband. Wristbands are available at the Müpa Ice Rink ticket office, free of charge.
2. By entering Müpa Ice Rink, you accept the rules and regulations of the ice rink and understand that ice rink staff have the right to escort you off the premises if you fail to comply with these rules and regulations.
3. Wristbands are available only at the Müpa Ice Rink ticket office. You must present your valid wristband to the ice rink staff before entering the rink. Wristbands are valid for 105 minutes, during which time you may enter and exit the rink multiple times. Each time you enter the rink, you must show your wristband to the ice rink staff.
4. Once your wristband validity time is up, you must leave the ice rink. Staying on the rink with an invalid wristband is prohibited.
5. Before requesting a wristband from the ticket office, you can take a look at the ice rink from the fence to see if you like it. After receiving the wristband, no complaints related to the quality of the ice are accepted.
6. You may use Müpa Ice Rink at your own risk. Wearing ice skates is mandatory on the ice. Entering the ice with normal shoes is strictly prohibited.
7. The Canadian-Hungarian Hockey Club SE – KMH Sports Association, as the operator of the ice rink, makes every endeavour to guarantee the safety and security of customers, but shall not be held liable for any injuries or damages arising out of or in connection with negligent or violent behaviour (e.g. chasing or pushing each other) of customers.
8. For your own safety and the safety of others, when on the ice, you must always move in the direction indicated by the rink. Always pay attention to other guests and refrain from any behaviour that might jeopardise their safety.
9. Any incident or accident should be promptly reported to the ice rink staff.
10. Information about opening hours and ticket purchases can be found on a board next to the ticket office and at www.mupa.hu. No ticket pre-purchasing is possible during opening hours. Please inform us of the arrival of any large groups in advance. Outside opening hours, this should be via email sent to csip@mupa.hu. Entry to and use of the ice rink is free of charge with a valid wristband. Skate rental and food and beverages at the Ice Bistro are not included.
11. Children below 8 years of age must always be accompanied by an adult while on ice.
12. By entering and using Müpa Ice Rink, you understand and accept that Müpa Budapest staff or authorised third persons may make audio or video recordings on the premises in which you might appear as a guest/visitor. You understand and agree that you will not receive any compensation in connection with such recordings and you hereby assign to Müpa Budapest any and all copyright you may have in the recordings.

13. Smoking is only allowed in designated areas. No alcoholic beverages are served to minors (below 18 years of age) in the Ice Bistro. No food or beverages are allowed on the ice.
14. Littering and tampering with ice rink devices and infrastructure is prohibited. Visitors will be liable to pay for any intentional property damage they cause. Visitors under the influence of alcohol or drugs, and visitors who behave inappropriately or in a way that might jeopardise the safety of others will be promptly escorted off the premises and have their wristband cancelled.
15. No outside food or beverages are allowed in the premises. Food and beverages can be purchased at the rink-side Ice Bars.
16. No prohibited items can be carried onto the premises, including but not limited to bottles, knives, sharp objects, and items deemed dangerous by the ice rink staff.
17. Maximum capacity of the ice rink is 80 persons. When the capacity limit is reached, no more guests are allowed to enter the ice for safety reasons.
18. Please, always take care of your personal belongings at all times. Müpa Budapest assumes no liability for any lost items, except for those deposited in the cloakroom. Please report any lost or left items to the ice rink staff. Lost items will be checked and stored at the ticket office. Items left unattended will be promptly removed by the security staff.
19. The ice must be maintained at regular intervals. The maintenance schedule may vary depending on weather conditions and use. Regular ice maintenance is scheduled to take place every two hours and takes 15 minutes, during which time no skaters are allowed on the ice. Guests are reminded of ice maintenance times when receiving their wristbands from the ticket office.

We wish you all a great time at our skating rink

Müpa Budapest staff

1 December 2019